

# Title VI Policy

The RTC is committed to ensuring that no person is excluded from participation in, or denied the benefits of, its services on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended.

## Filing a Complaint

If any person who believes they have, individually, or as a member of any specific class of persons, been subjected to discrimination by the RTC on the basis of race, color, or national origin may file a Title VI complaint with the RTC. The complaint must be in writing and filed within 180 days of the date of the alleged discrimination.

RTC Customer Service is available to assist in filing Title VI complaints daily from 8:00am to 12:00pm, and 1:00pm to 5:00pm. Customer Service is 4TH STREET STATION, CENTENNIAL PLAZA, or can be reached by phone at (775) 348-7433.

### Written complaints may be filed at one of the following addresses:

Regional Transportation Commission  
Director of Public Transportation  
1105 Terminal Way  
Reno, NV 89502

Or

U.S. Department of Transportation, Federal Transit Administration  
Office of Civil Rights, Region IX  
201 Mission Street, Suite 1650  
San Francisco, CA 94105-1839

For additional information on your rights and the RTC's obligations regarding non-discrimination, as well as printable complaint forms and filing procedures, please visit [rtcwashoe.com/about/title-vi/](http://rtcwashoe.com/about/title-vi/)

如果需要其他語言的信息，請聯繫 (775) 348-7433

Kung kailangan mo ng impormasyon sa ibang wika, mangyaring kontakin ang (775) 348-7433.



(775) 348-RIDE [rtcwashoe.com](http://rtcwashoe.com)

