

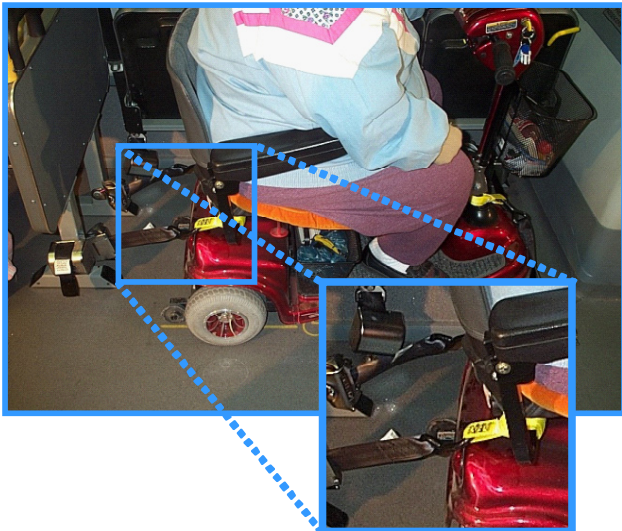
WHAT IS THE SECURE SAFE PROGRAM?

The “Secure Safe” Program identifies key securement points on various types of mobility aids by marking them with heavy-duty straps and/or colored tape.

RTC RIDE and RTC ACCESS supervisors will attach the tape or loops to your mobility device.

Secure Loops are designed to:

- Increase the accessibility of RTC RIDE and RTC ACCESS to people using these mobility aids.
- Shorten the time to secure mobility aids such as wheelchairs or scooters on RTC RIDE buses and/or RTC ACCESS vans.
- Make it easier for the RTC RIDE bus and RTC ACCESS van operators to properly secure these mobility aids.



WHEELCHAIRS AND SCOOTERS

The RTC is aware that all mobility aids are not alike. This program is offered to better accommodate the diverse styles of mobility devices meeting the definition of common wheelchairs according to 49 CFR 37.165. (*Lift and securement use.*)

“All people using common wheelchairs (an inclusive term for mobility devices that fit on lifts meeting Access Board guidelines dimensions — 30” wide by 48” long (measured 2” above the platform base) and a maximum of 600 pounds for device and user combined — which includes three wheeled scooters and other so-called nontraditional mobility devices) are to be allowed to ride the entity’s vehicles.”

For information in English or Spanish call:

RTC RIDE

775-348-7433

TTY 800-326-6868

RTC ACCESS

775-348-5438

TTY 775-348-0412



rtcwashoe.com



SECURE SAFE PROGRAM

Wheel Chair Marking and Secure Loop Installations



INSTALLATION OF SECURE LOOPS

Secure Loops are heavy-duty yellow straps with double loops designed to attach to the securement points of your wheelchair or scooter. They can be installed where the securement points are of an irregular size or in difficult to access locations. All wheelchair securement devices in RTC RIDE buses and RTC ACCESS vans will attach to the Secure Loops instead of directly to the wheelchair or scooter.

Not all mobility aids will need Secure Loops. In some cases, only the front or rear of a mobility aid will need the Secure Loops. Other locations will be marked with blue tape.



Participation in this program is voluntary.

HOW TO MAKE AN APPOINTMENT

Make an appointment to have Secure Loops installed at one of the RTC facilities below by calling:

RTC RIDE

RTC Customer Service

775-348-7433

Appointments will be at the RTC administration offices, 2050 Villanova Drive, in Reno.



OR

RTC ACCESS

Reservations 775-348-5438

Appointments will be at the RTC ACCESS offices, 600 Sutro Street, Reno.



WHEELCHAIR MARKING

A RTC RIDE or RTC ACCESS supervisor will meet you to examine your mobility aid and, with you, identify the best securement points.

Securement points will be marked with colored tape. Those securement points that can easily accommodate the vehicle securement devices will be marked with blue tape.

Securement points that are of an irregular size or are in a location that is difficult to access will be marked with yellow tape. The yellow tape will show where the Secure Loops are to be installed and where to reinstall them if they are removed for any reason.

