



REGIONAL TRANSPORTATION COMMISSION

Metropolitan Planning • Public Transportation & Operations • Engineering & Construction

Metropolitan Planning Organization of Washoe County, Nevada

***COORDINATED HUMAN SERVICES
TRANSPORTATION PLAN
2018-2020 - 5310 PROJECT UPDATE***

- **Senior Outreach Services volunteer program - \$63,779**
This proposal is a continuation of an existing project. Senior Outreach Services is a direct service volunteer outreach program of the Sanford Center for Aging at UNR. Volunteers are registered with the Retired and Senior Volunteer Program (RSVP) of Washoe County (Corporation for National Community Services). SOS volunteers assist the targeted population of approximately 240 frail, homebound, below poverty seniors 60 years and older who may have no family or other support system. This project will provide an estimated 5,000 trips for seniors, annually.
- **Washoe County Human Services Agency - \$115,274**
This is a new project. The Washoe County Human Services Agency's (WCHSA) Enhanced Transportation Mobility Services project will allow for the expansion of WCHSA free transportation services to urbanized areas of Washoe County and in particular, those areas in the North Valleys that are not accessible to the senior and disabled population and are outside the ADA boundaries for RTC ACCESS service. WCHSA desires to take an innovative, holistic approach to address transportation issues for this population by coordinating and planning transportation with the assistance of case workers, clients and their physicians. The implementation of this project would enable riders to call for an appointment within a 24-48 hour turn around response/service. The ability to make their own appointments and/or have assistance in doing so with some independence will address some of the feelings of loss of independence. This project requests funding for the capital purchase of three vehicles, and operating assistance. It is intended that these vehicles would have the added value of not only increasing ridership and transportation opportunities to this vulnerable population but would help mitigate some of the dependence on an already stressed public transportation system. This project will provide an estimated 6,300 trips by volunteers, annually to an estimated 3,150 seniors and individuals with disabilities.
- **Neighbor Network of Northern Nevada (N4) Connect Program and Accessible Rides Program - \$226,686**
Effective June 30, 2019, the Sierra Nevada Transportation Coalition (SNTC), a non-profit and original awardee collaborating with N4 dissolved. N4 will continue the

project and the ***N4 Connect Program*** will continue to provide \$40 in Lyft or Uber ride subsidy for \$20. Participants may purchase up to \$160 in rides for \$80 per month. The program is currently open to people with disabilities. Ride credits are applied directly to each participant's Lyft or Uber account on the Lyft or Uber application. This program seeks to provide 800 subsidy vouchers, annually. To overcome the barrier of lack of accessible vehicles with Uber and Lyft, the ***N4 Accessible Rides Program*** will receive approved funding in Year 2 for the capital purchase of a wheelchair accessible vehicle to serve seniors and people with disabilities. N4 will use a collaborative service model in order to recruit N4 members and volunteers to provide rides in the N4 van, as well as connect shared ride (Lyft/Uber) drivers with an accessible vehicle.

- **Seniors in Service volunteer program - \$101,737**

This proposal is a continuation of an existing project. The Senior Companion Program, operated by Seniors in Service, provides social support for seniors 60 years and over who are living independently and have limited access to outside resources. Services provided are primarily social in nature, but volunteers provide transportation to doctor's appointments, grocery stores, pharmacy's, hair appointments, etc. This project will provide an estimated 5,250 trips to an estimated 150 seniors, annually.

- **Access to Healthcare Network Non-Emergency Medical Transportation Program – \$181,387**

This proposal is a continuation of an existing project. This project will provide non-emergency medical transportation for low income seniors and individuals with disabilities, as well as other low income underserved populations through the operation of two of its four transportation vans/drivers, previously funded through the 5310 Program. The service will be operated by Access to Healthcare Network (AHN) and includes project administration costs to support a Dispatcher position to continue the Sierra Nevada Transportation Help Line operated by AHN, and a portion of the Transportation Manager's salary. The SNT Help Line provides screening and referral for non-transportation social and human services in the Reno/Sparks Metro Area. Transportation is available from the hospital to home, for post-discharge outpatient hospital services, doctor's appointments, pharmacies, and other ancillary services.

2018-2020 - 5310 PROJECTS				
	Capital	Operating	Administrative	Total
Senior Outreach Service (SOS), volunteer program	0	\$50,000	\$13,779	\$63,779
Washoe County Human Services Agency	\$81,627	\$19,870	\$13,777	\$115,274
Neighbor Network of Northern Nevada (N4) Connect Program & Accessible Rides Program	\$212,909	0	\$13,777	\$226,686
Seniors in Service (SIS) volunteer program	0	\$87,960	\$13,777	\$101,737
Access to Healthcare Network Non-Emergency Medical Transportation Program	\$84,339	\$83,271	\$13,777	\$181,387
	\$378,875	\$241,101	\$68,887	\$688,863
2018 appropriation	\$193,439	\$123,098	\$35,171	\$351,708
2017 appropriation	\$185,436	\$118,003	\$33,716	\$337,155
5310 AVAILABLE FUNDING	\$378,875	\$241,101	\$68,887	\$688,863