



REGIONAL TRANSPORTATION COMMISSION

Metropolitan Planning • Public Transportation & Operations • Engineering & Construction

Metropolitan Planning Organization of Washoe County, Nevada

Meeting Date: 11/17/2022

From: Mark Maloney, Director of Public Transportation

RECOMMENDED ACTION

Acknowledge receipt of the monthly Public Transportation and Operations Report.

BACKGROUND AND DISCUSSION

See Attachment A for background and discussion.

FISCAL IMPACT

There is no fiscal impact related to this action.

PREVIOUS BOARD ACTION

There has been no previous board action taken.

Highlights

RTC Offers Free Transit Services on Election Day and Veterans Day – On Tuesday, November 8, in partnership with the Washoe County Registrar of Voters, the RTC offered free transit service on Election Day to allow everyone the opportunity to reach their polling locations. In honor of Veterans who served and made sacrifices for our freedom, the RTC offered free rides on all RTC transit services on Veterans Day, Friday, November 11.

RTC RIDE Key Highlights – October

- New Uniforms for drivers arrived and are being disseminated
- Drivers were encouraged to wear pink on October 13 for *Cancer Awareness Month*
- Released 4 trainees to operations for revenue service
- 1 driver resignation
- 3 driver terminations
- Safe Place Presentation on October 18
- Stuff A Bus – For Children in Care on October 20
- On October 21 Keolis held a Safety Day lunch providing staff with sandwiches, chips, cookies
- Halloween Party held on October 31. Staff served cookies, candy and drinks to drivers
- 6 new electric diesel hybrid buses of 6 coaches are delivered, inspected and now in revenue service
- 2 open Shop Supervisor positions
- Shop technicians are fully staffed
- Keolis requirement remains open for an IT candidate
- The October Safety Meeting topics included chartering the Safety Committee and Site Management teams
- 2 New ULP and 5 Grievances filed



Keolis represented staffing headcount as of October 28, 2022:

Position	Total Employed	#Needed
Coach Operator Trainees	9	9
Coach Operators	152	25
Dispatchers	6	0
Road Supervisors	4	2
Mechanic A	5	0
Mechanic B	4	0
Mechanic C	4	0
EV Technician	1	0
Electronics Tech	0	2
Body Technician	2	0

RTC ACCESS Key Highlights – October

Safety

Accidents: 0

Injuries: 0

YTD Preventable Accident Count: 9

YTD Injury Count: 5

October Safety Blitz – Fixed objects, Mirror Station that incorporated a Halloween theme.

October Safety Meeting – Focused on Ergonomics

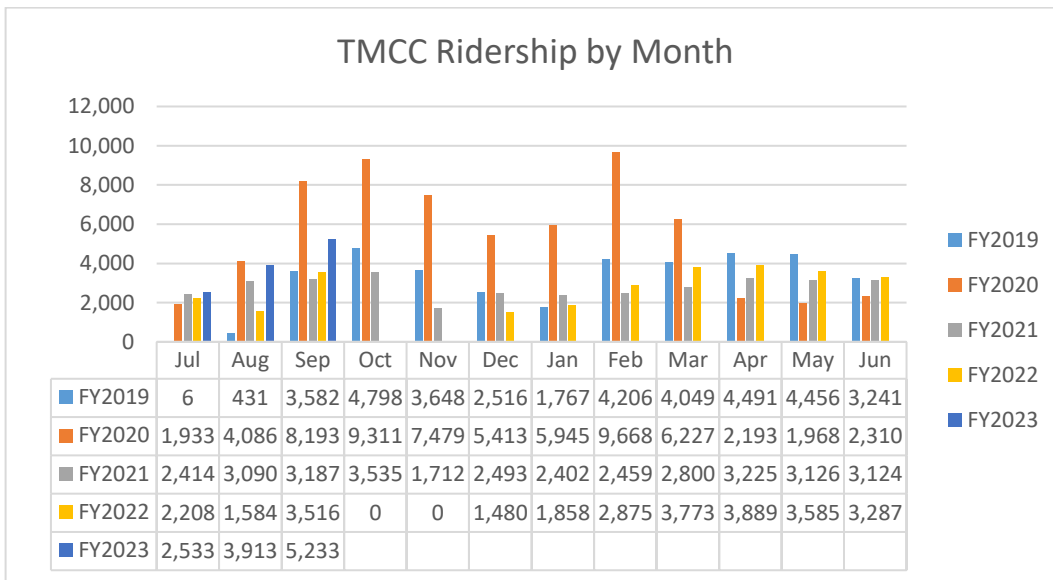
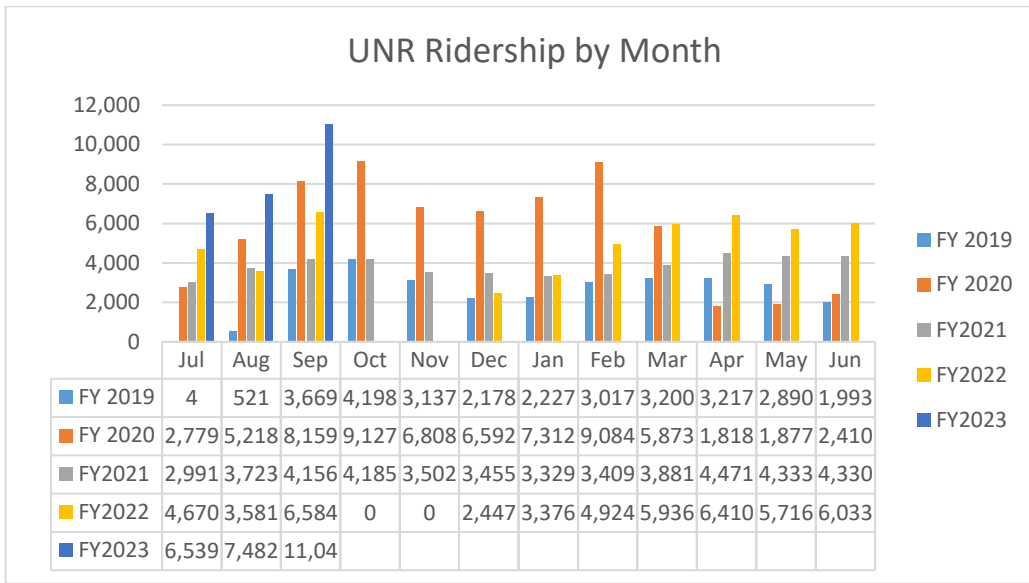
Recruitment/Staffing Update – MTM held one class of three on October 18

MTM represented staffing headcount as of October 28, 2022:

Position	Total Employed	#Needed
Drivers	47 FT – 7 PT	8 FT – 0 PT
Dispatchers	4 FT	0
Reservationists	4.5 FTE's	0
Mechanic A	3 FT	0
Utility Worker	2	0

TRANSIT DEMAND MANAGEMENT (TDM) Update

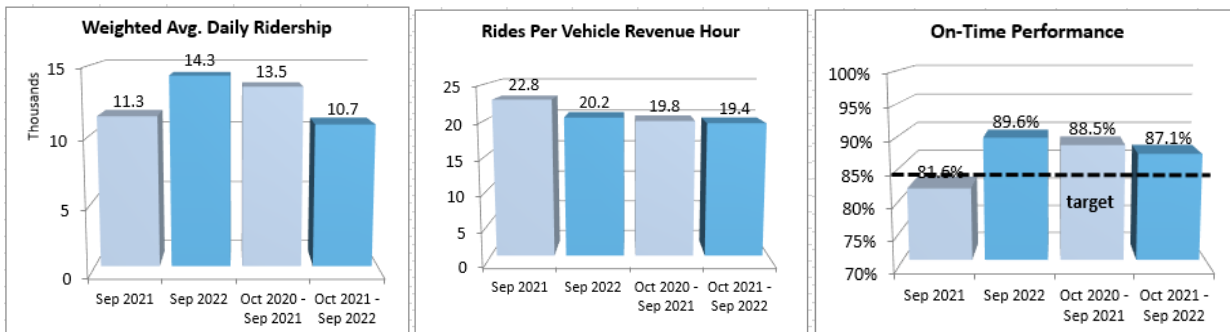
- Vanpools increased from 347 to 348.
- RTC Washoe's vanpool program set new yearly highs (Federal FY22) having saved 552,278 trips and 18,974,611 miles being driven.
- Smart Trips staff manned a table at Peppermill's Wellness fair on October 5th.
- Staff had a table at the Carson City Small Business Fair (with the Lt. Governor's office of Small Business) on October 18 to promote the vanpool program.
- Staff had a table at Western Village's Wellness fair on October 20 to promote the Smart Trips Program.
- The *Washoe County Tahoe Transportation Plan* public meeting in Incline Village was rescheduled to November 16 at 4:00p at 948 Incline Way, Incline Village. RTC will have one of the vanpools there to show attendees.
- The *Northern Nevada Transportation Management Association (TMA)* met and will have its first outreach event the last week of January.
- Ridership numbers from the ED Pass Program through the month of September:



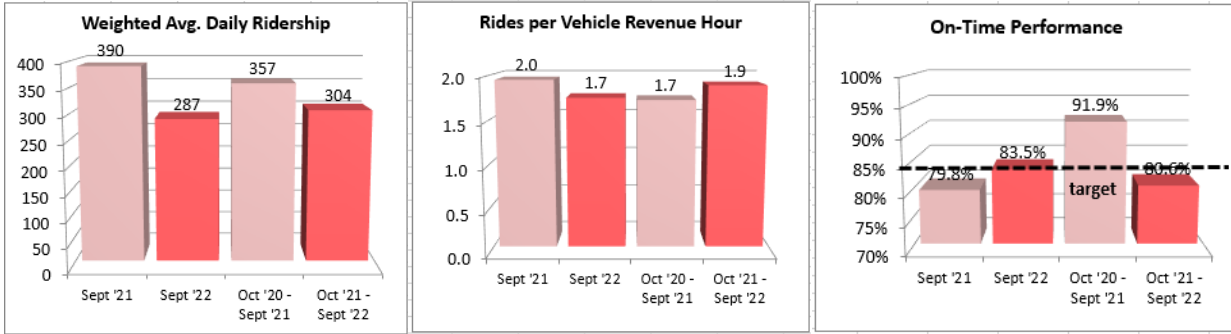
Ridership numbers in October & November of 2021 were affected by the driver strikes.

SEPTEMBER 2022 TRANSIT PERFORMANCE

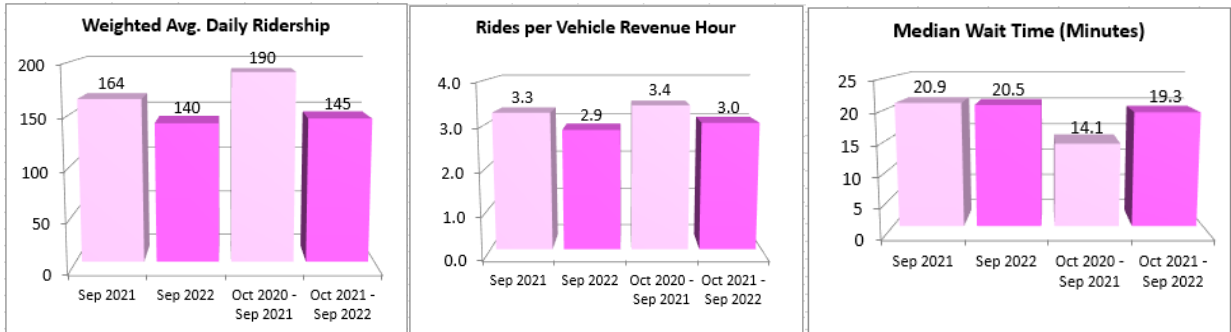
RTC RIDE



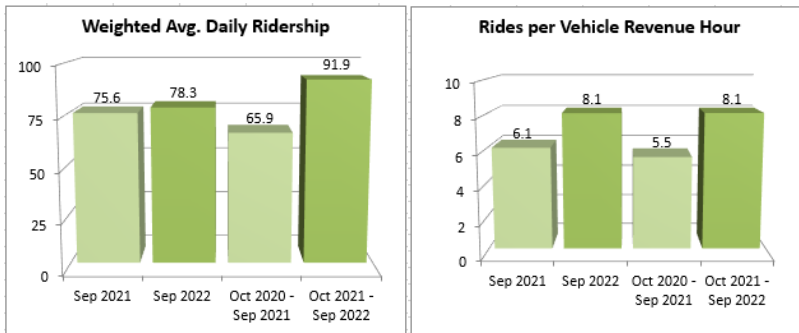
RTC ACCESS



RTC FlexRIDE



TART



RTC VANPOOL

