



REGIONAL TRANSPORTATION COMMISSION

Metropolitan Planning • Public Transportation & Operations • Engineering & Construction

Metropolitan Planning Organization of Washoe County, Nevada

MEETING DATE: September 17, 2021

AGENDA ITEM 4.4

From: Mark Maloney, Director of Public Transportation and Operations

RECOMMENDED ACTION

Acknowledge receipt of the monthly Public Transportation and Operations Report.

BACKGROUND AND DISCUSSION

Highlights

Don't Drive Arrive – to the 32nd Annual Rib Cook Off – In partnership with the Nugget, RTC provided free transportation all day on the RAPID Lincoln Line and Route 11, September 1-6.



Don't Drive Arrive – to the 40th Anniversary of the Great Reno Balloon Race - RTC added extra service to the RAPID Virginia Line on September 10, 11 and 12, from 4 a.m. to 10 a.m., and extended the route to Rancho San Rafael Park. From the Reno-Sparks Convention Center parking lot, passengers were able to park and ride for free with service to the park every 15 minutes.

Don't Drive Arrive! is a partnership between the RTC, City of Reno and the City of Sparks.

RTC RIDE Key Highlights – August

- Keolis-Reno Teamster's Local 533 members went on strike on August 3 at 12:15pm
- During the strike, Keolis operated Route 1, Route 7, Route 11, and the Regional Connector.
- The strike ended on August 12 and the Teamster's Local 533 members were instructed to return to work on August 13 and no later than August 14. All routes resumed on August 14.
- A revised operator schedule adjusting layovers and breaks was distributed on August 25 for a bid on August 31. The new schedule is effective September 11.
- Keolis had three preventable accidents and three non-preventable accidents in the month of August.
- Keolis hosted a webinar that addressed "Unconscious Biases in the Workplace."
- Due to a national labor shortage, Keolis is aggressively hiring and will be hosting a series of onsite job fairs for the community in the coming weeks.

- Keolis continued training this month with Truckers Against Trafficking (T.A.T.) on Human Trafficking and the connection to both homelessness and the child welfare system.
- Keolis hosted a **welcome back** luncheon catered by Carolina Kitchen & BBQ food truck for its represented employees. Over 200 brisket and pulled pork sandwiches, beans and potato salad plates were handed out at both Villanova and 4th Street station. It was a great way to show our team how happy we were to have them back serving the community.



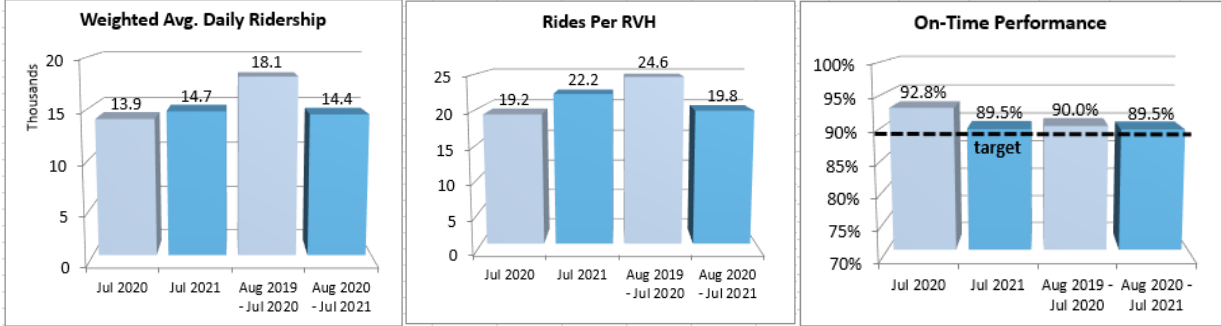
RTC ACCESS Key Highlights - August

- Jessica Rutherford assumes new role as Operations Manager
- August Safety Update:
 - Safety Committee members were included in review/analysis of pick-ups, conducting safety inspections and guiding the safety culture of RTC ACCESS.
 - Safety meeting focused on the Hazard Communication Program ensuring employees have a complete understanding of: Right to Know (Hazard Communication Program), PPE, first aid, spills, and leaks.
 - Safety Message: "Don't gamble with other people's lives, if you did not get the rest you need, or are not alert for any reason, don't come to work - make sure you get the rest you need."
- Radio etiquette reminders:
 - Do not use the radio in motion.
 - Keep message relevant to work only.
 - Do not correct, teach or criticize on the radio.
 - All communication goes through dispatch.
 - Ask to talk first before speaking.
 - Keep it brief.
- MTM Transit welcomed 2 new Operators to its team
- On August 25, MTM hosted a catered BBQ lunch sponsored by RTC as an appreciation of the great work MTM Transit Operators and staff do for our community!

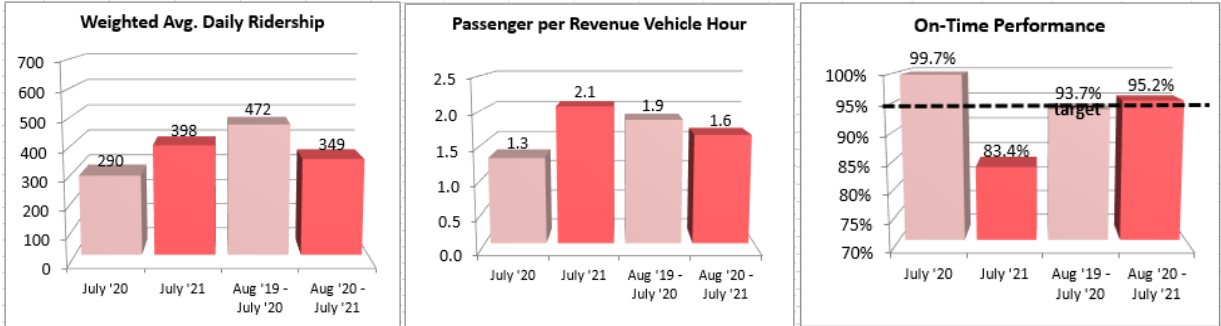


JULY 2021 TRANSIT PERFORMANCE

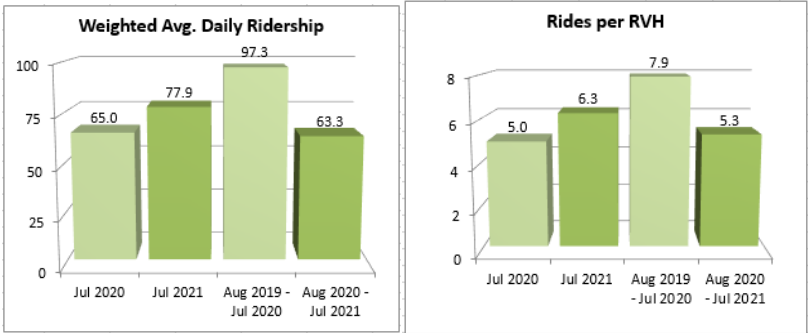
RTC RIDE



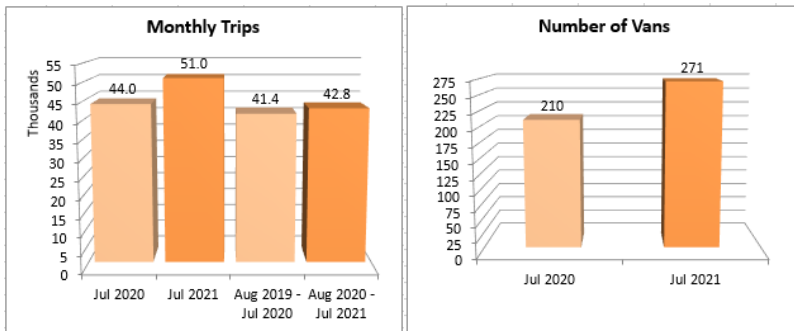
RTC ACCESS



TART



RTC VANPOOL



ATTACHMENTS

- A. RTC RIDE Performance Statistics Table
- B. RTC ACCESS Performance Statistics Table
- C. TART Performance Statistics Table
- D. RTC RIDE Fiscal Year Comparison Charts
- E. RTC ACCESS Fiscal Year Comparison Charts
- F. TART Fiscal Year Comparison Charts
- G. RTC Vanpool Fiscal Year Comparison Charts